

COURSE LEARNING OBJECTIVES

Growth Strategies for Real Estate Management Companies (BDM601)

Lesson 1: Assessment, Definition, and Planning: Keys to Business Development

- Assess your real estate management company's strengths and weaknesses within the context of the market in which your company is located
- Define your company's niche within your specific market
- Explain why developing a business plan is vital to the success of a real estate management company
- Identify the elements of a business plan and correlate each element to a specific business development function

Lesson 2: Identifying Opportunities

- Identify opportunities for enhancing income streams within your current portfolio of properties and consider the advantages and disadvantages of those opportunities
- Determine if you are in a position to expand your niche within the real estate management market (considering geographic area, property types, client base, etc.)
- Evaluate income sources derived from ancillary services and develop a plan for implementing services that may be appropriate for your real estate management company
- Consider nontraditional management opportunities that may be available in the market in which your company conducts its business

Lesson 3: Creating a Marketing Plan to Recruit New Clients

- Describe how a marketing plan is used to expand business opportunities
- Discuss marketing tactics that position your company for long-term success

Lesson 4: Developing and Delivering Winning Presentations

- Identify sources for management proposals
- Describe effective management proposals
- Deliver presentations targeted to the requirements outlined in an RFP

Lesson 5: Closing the Deal

- Review concerns regarding the management agreement from the perspective of both a management company and an owner
- Define the contents of the management agreement
- Identify effective responses to objections frequently raised by clients about specific clauses in the management agreement

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